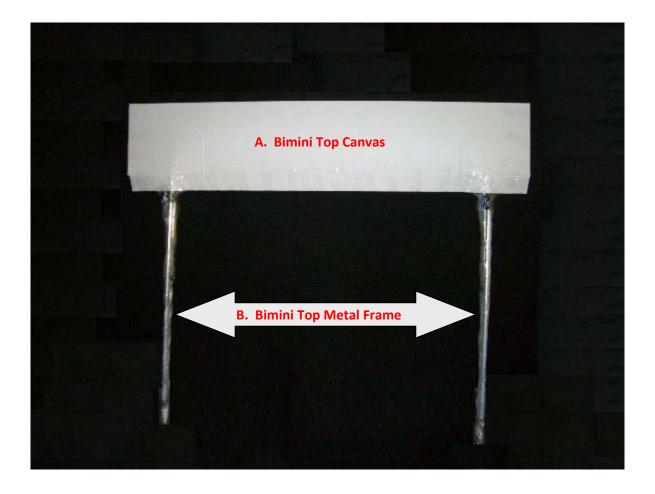
Important Delivery Information – Fully Assembled Bimini Top

What you need to know about the shipping and delivery of your fully assembled Carver Bimini Top. Please read and understand before finalizing your purchase.

Please read and understand all of the information below before purchasing a fully assembled bimini top. If you have any questions, do not hesitate to call our Customer Service Department at 1-888-48-COVER (1-888-482-6837).

- 1. All shipments are within the 48 contiguous states only and exclude Martha's Vinyard as well as New York City zip codes 10001 through 10048.
- 2. All shipments will be delivered via common carrier on an enclosed semi trailer up to 53 feet in length. Occasionally freight may be delivered on a flatbed.
- 3. Residential deliveries cannot be made if the carrier cannot drive a 53-foot semi in the neighborhood due to local ordinances or because of obstacles preventing this size of vehicle from safely maneuvering through the neighborhood.
- 4. No special equipment is needed to unload your bimini top. Most bimini tops weigh less than 40 lbs and can be handled by one person. Truck delivery is "to the curb." The driver cannot help you move the bimini top, so please be prepared to carry your bimini top from the curb to your desired location. Please arrange for help to move it if needed.
- 5. The carrier will call approximately 24 hours in advance to schedule delivery. IMPORTANT: Please remember to provide your phone number when you check out. Ask for the trucking company's phone number when they call in case you need to change the delivery time.
- 6. Please make sure someone is available to sign for the delivery at the scheduled time.
- 7. If any of the above create problems accepting delivery, you can provide an alternate delivery address that has the required facilities and/or person(s) to receive your shipment, or you can have the carrier hold the delivery at a local terminal for pick-up. We will need this information at the time the order is placed. There will be fees from the carrier for any changes made after shipment. If you decide to pick up your bimini top from the trucking terminal, please note that a pickup truck and rope/tie downs will be needed.
- 8. BEFORE YOU SIGN the delivery receipt, inspect the package carefully for damage. If the package is damaged, but the bimini top looks unaffected, note the damage on all delivery receipts before signing. If the package is damaged to an extent that the bimini top *may be* damaged, or is clearly damaged, REFUSE THE DELIVERY and call our Customer Service Department at 1-888-48-COVER (1-888-482-6837).

How to inspect your Bimini Top for truck damage:



The Bimini Top is shipped in the folded position exactly as it would fold for storage on your boat. In the folded position, the bimini top is approximately 5 inches thick.

- A. The Bimini Top Canvas is encased in heavy-gauge plastic and sealed. Heavy-duty cardboard is then wrapped over the sealed canvas and taped securely. Check the cardboard for punctures and tears, noting any damage on the delivery receipt before signing.
- B. The frame is wrapped in layers of heavy-gauge plastic to prevent scratches. However, the most important thing to examine for frame damage is bends in the tubing. The "legs" should be straight and vertical, 90° to the canvas box. The "legs" should not be splayed out or pushed in more than a few inches. The tubing is somewhat forgiving and can be pushed or pulled slightly to straighten, just as if you were mounting to your boat. However, if the frame is skewed excessively, refuse the shipment.

NOTE: The hardware pack for mounting the bimini top to the boat will be found wrapped inside the canvas.

